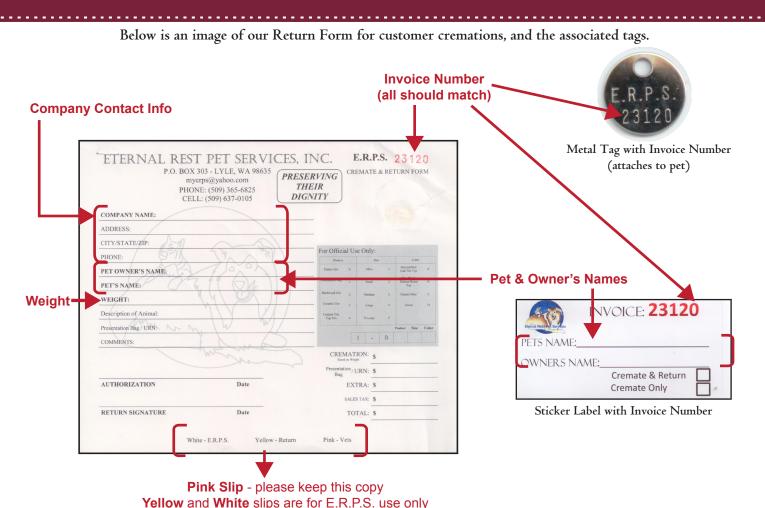


ETERNAL REST PET SERVICES (E.R.P.S.)

CREMATE & RETURN INSTRUCTIONS



GENERAL INSTRUCTIONS

- •Make sure Invoice Number matches on Return Form, Metal Tag and Sticker Label.
 - •Fill out your Company Information.
 - Add Pet & Owner's names.
 - •Fill out "Weight". This is necessary to determine cost of cremation.
 - •Add "Description of Animal" if possible.
- •Under "Presentation Bag/URN": please write which urn the customer would like, if any.
 - •Fill out Sticker Label with Pet & Owner's names.
 - Attach Sticker Label to Bag Tag (see next page for bagging instructions).



ETERNAL REST PET SERVICES (E.R.P.S.)

CREMATE & RETURN INSTRUCTIONS

PREPARING REMAINS FOR PICKUP

- •Make sure Invoice Number matches on Return Form, Metal Tag and Sticker Label.
- •Remove Metal Tag from Return Form and attach to animal by ziptie, wire or by sewing the tag directly to the animal.
- •Place animal in storage bag and tie the bag closed.
- •Attach the Sticker Label to the bag in one of two ways:
- 1) Wrap the Sticker Label through the handles of the bag, so the label sticks to itself.



2) Attach the Sticker Label to the Bag Tag and tie the Bag Tag to the bag containing remains.



Bag Tag (attaches to bag containing remains)



•Store the animals as flat as possible in freezer or fridge, stacked on top of each other.

Non-Return & Bulk Cremation

Though there is less information to complete on the Non-Return and Bulk Cremation forms, the process is still the same.